

EX10 – Multigigabit residential and business services tester

AMT
advanced media technologies

EXFO

FOR VALIDATING ETHERNET, Wi-Fi 7, GPON AND XGS-PON

- The EX10 helps onsite technicians easily validate bandwidth speeds up to full line rate 10 Gigabit Ethernet (including GPON, XGS-PON) and test residential Wi-Fi 7 to monitor residential quality of experience (QoE).

COMPATIBLE WITH
EXchange



Wi-Fi testing

KEY FEATURES AND BENEFITS

Multigigabit validation including 1, 2.5, 5 and 10 Gigabit interfaces powered by Speedtest® by Ookla®

Latency, download and upload throughput performance metrics with adjustable pass/fail thresholds based on subscribers' purchased plans

Supports GPON, XGS-PON with PON ID, ONU ID, central office transmit optical level (TOL) and optical distribution network (ODN) loss

SFP/SFP+ interface for Speedtest over fiber

Wi-Fi 7 testing (2.4 GHz, 5 GHz and 6 GHz bands)

Wireless interface (Wi-Fi) supporting Speedtest and channel map

Carrier-grade hardware for repeatable and reliable testing

Operated via smart device over Bluetooth®

Cloud-upload results via EXFO Exchange

Efficient job closeout with best-in-class birth certificate generation (reports in JSON, XML, PDF or CSV formats can be sent by email, SMS or other applications directly to subscriber or stored in the cloud for future reference)

Supports VLAN, Static IP and DHCP (with or without Option 60)

Ping and LLDP tools

APPLICATIONS

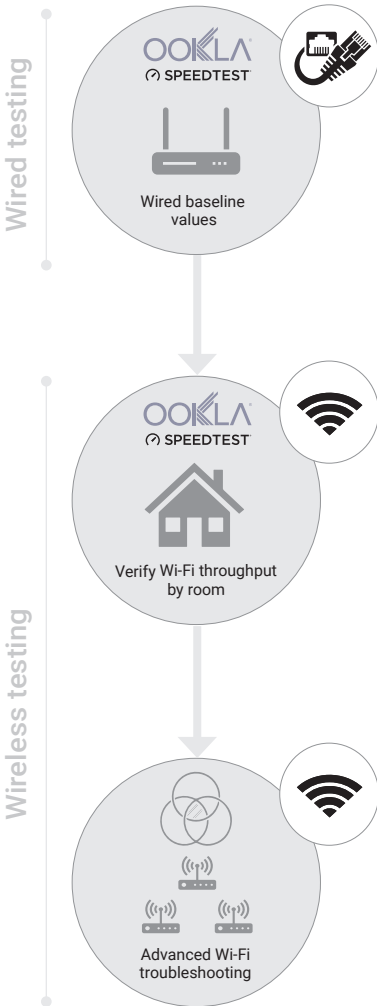
Broadband validation

Wi-Fi optimization

QoE: Validate core services

BROADBAND ACCESS: VALIDATE, TROUBLESHOOT AND OPTIMIZE

The EX10 provides both wireline and wireless testing capability, providing comprehensive insights that field technicians can use to remedy any situation. Operators can prove they deliver both promised throughput and unparalleled quality of experience at the customer premises.



Wired

The EX10 is the first device to include all cutting-edge multigigabit interfaces in a simple yet unique tester that anyone with a smart device can use. It has the capability of turning up 1, 2.5, 5 or even 10 Gigabit Ethernet interfaces for validating broadband access.

Wi-Fi validation

The EX10 can validate Wi-Fi 4, 5, 6, 6E and cutting-edge Wi-Fi 7 delivery from room to room. The device uses Speedtest by Ookla to determine whether a room can support video streaming of HD, 4K and even upcoming 8K resolution. All rooms can be validated for proper delivery of over-the-top (OTT) video streaming services.

Advanced Wi-Fi troubleshooting

The EX10 also utilizes advanced troubleshooting techniques, including a room-by-room view of Wi-Fi channel metrics. It is capable of retrieving the received signal strength indicator (RSSI) and the channel utilization data from access points, when available, enabling technicians to accurately diagnose Wi-Fi issues. Technicians can also use the dedicated Wi-Fi test application to capture snapshots of critical information such as RSSI, channel utilization and BSSID—and tagging each room where these snapshots are taken.

All snapshots are integrated into a single report, offering technicians valuable insights for resolving Wi-Fi issues, such as moving (or repositioning) the router, changing channels or using extenders.



THE RIGHT FEATURES FOR THE RIGHT APPLICATION

Residential

Validate customer service-level agreements (SLA) and prove that service delivery is as promised. From 1G to 10G, the EX10 delivers reliable and repeatable metrics along with the birth certificate to share with the subscriber.

GPON/XGS-PON

Guarantee speeds up to 1G on your GPON link and up to 10G on your XGS-PON link while also ensuring connection to the right OLT. With PON ID, ONU ID and TOL and ODN loss, the EX10 is loaded with all the right tools for successful service activation on the first try, without even entering customer premises.

Wi-Fi

Ensure full and seamless user-experience to subscribers by leveraging the EX10's Wi-Fi capabilities. Guarantee 8K video streaming—for each room in the dwelling—while working at home. The EX10 supports the latest Wi-Fi 7 technology, making it now possible to validate Wi-Fi speeds greater than 2.5G, everywhere on customer premises.



XGS-PON ONT LINK VALIDATION^a

The EX10's XGS-PON ONT link validation is ideal for many different XGS-PON testing scenarios. It can be used for FTTH deployments, troubleshooting, validation and performance metrics.

For deployment purposes, the EX10 can be used to get the OLT TX optical power and the ONT RX optical power. From there it can derive the optical domain network loss (ODN LOSS) which is the signal attenuation between OLT and the ONU.

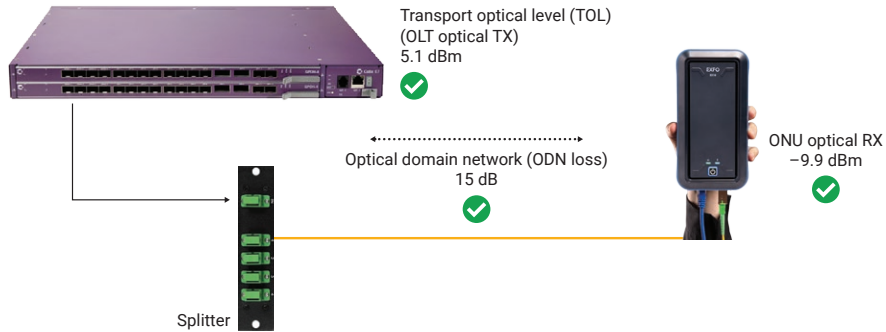


Figure 1. Optical power readings

For troubleshooting, the EX10 can derive the PON ID which helps the technician to understand why an ONT is not synching up with the OLT, typically when the PON ID is incorrect the fiber has been attached to an incorrect port.

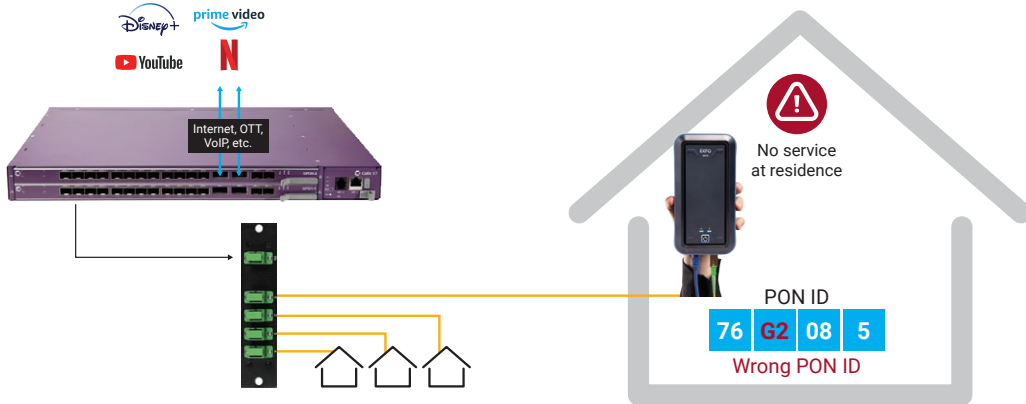


Figure 2. PON ID validation

For complete end-to-end performance metrics, the EX10 can be used to test the broadband speed being delivered by emulating the ONT and not requiring a router. All bandwidth measurements are powered by the industry-leading Speedtest by Ookla algorithm.

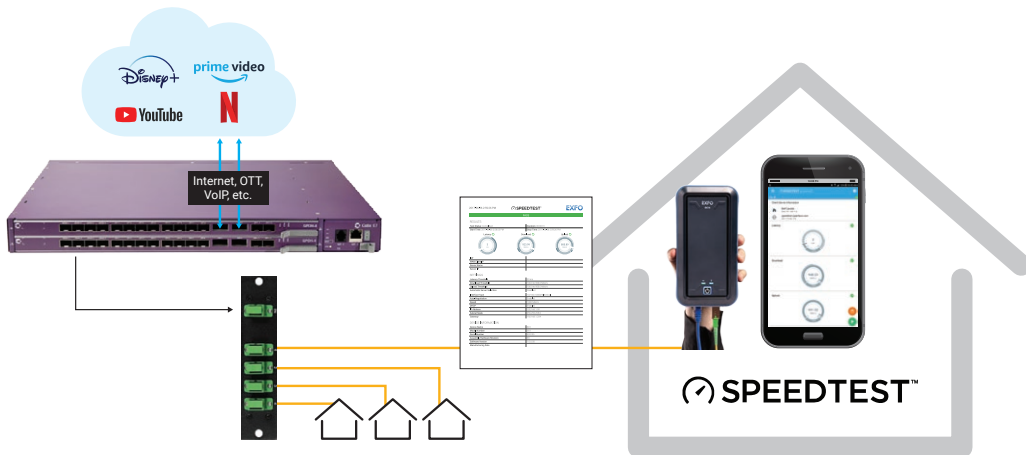


Figure 3. Speedtest over XGS-PON

a. Requires EXFO-managed SFP XGS-PON ONT transceiver.



**SHARE TEST RESULTS.
BOOST COMPLIANCE.
UNLOCK INSIGHTS.**

Cloud-hosted solution for sharing test results and ensuring compliance.

Paired with EXFO's leading test instruments, EXFO Exchange drives an entire ecosystem, while integrating seamlessly with existing operation processes.



KEY BENEFITS



Automate test results management



Boost compliance and efficiency



Improve collaboration and visibility



Access comprehensive reporting



Unlock insights to see what matters

SIMPLE SETUP IN THREE STEPS

1

Create your free EXFO Exchange account

Begin your journey by creating an EXFO Exchange account. Setting up your account is quick and easy.



2

Install the mobile app

Download the EXFO Exchange app to allow test data from compatible EXFO devices to be uploaded securely to the cloud (free of charge).



For MaxTester and FTB users, install the native app.



3

Save time and boost efficiency

Once your account created—and the mobile app installed and paired with compatible EXFO devices—all test results will be sent to the cloud. On the web app, you will see field test results from all invited testers.



SPECIFICATIONS

GENERAL SPECIFICATIONS		
Size (H x W x D)		105 mm x 200 mm x 60 mm (4 1/16 in x 7 13/16 in x 2 3/8 in)
Weight		0.8 kg (1.75 lb)
Temperature	Operating Storage with battery (short term < 1 month)	0 °C to 40 °C (32 °F to 104 °F) -10 °C to 40 °C (14 °F to 104 °F)
Relative humidity range		≤ 93 %, non-condensing

INTERFACES	
Electrical RJ45 test port	100/1000/2500/5000/10000 Mbit/s
Optical SFP test port	1GE SFP, SFP GPON ONT (upcoming release) (2.4 Gbit/s download and 1.2 Gbit/s upload) and 10GE SFP+, SFP+ XGS-PON ONT (10 Gbit/s download and 10 Gbit/s upload)
USB port	USB 3.0 type-C port
Bluetooth	Bluetooth v5.0
Wi-Fi	Wi-Fi 7 (2.4 GHz, 5 GHz and 6 GHz)

BATTERY/POWER SUPPLY	
Type	Rechargeable Li-ion smart battery
Battery autonomy	One full day of customer visits (i.e., average of 10 residential broadband customer visits)
Charging time	3.5 h using supplied wall charger
AC/DC adapter/charger	Input: 100–240 VAC; 50/60 Hz; 1.0 A max, output: 5 V, 9 V, 12 V, 15 V; 3.0 A and 20 V; 2.25 A

SMART DEVICE REQUIREMENTS	
Smart device supported	Android OS and iOS-based devices
OS version	Android 7.0 Nougat and higher, iOS 13 and higher
Bluetooth support	Bluetooth low energy technology (version 4.0 and higher)

SPEED TEST CAPABILITIES	
Speedtest by Ookla ^a	<ul style="list-style-type: none"> • Latency • Download speed • Upload speed • Server information • Client WAN IP • Multi TCP connection • Automatic/manual server selection with search engine • Pass/fail verdict based on thresholds • Configurable job information • JSON/XML/PDF/CSV automatically generated reports

Wi-Fi TESTING CAPABILITIES	
Wi-Fi test	<ul style="list-style-type: none"> • Support of Wi-Fi 5, 6 and 6E (802.11ax/ac/a/b/g/n) • Support of 2.4 GHz, 5 GHz and 6 GHz frequency bands • Visualization of Wi-Fi channel map analysis • Channel map filtering based on signal level: excellent, good, fair, weak • Information per access point: BSSID, manufacturer, channel number, frequency, channel utilization and RSSI • Graphical selection of access points for clarity and in-depth troubleshooting

MISCELLANEOUS	
PPPoE ^b	Ability to enter a user name and password, PPPoE connection status, and always on or on-demand connection mode, PAP and CHAP support
VLAN	Ability to enter a VLAN ID, priority and type

a. GPON download and upload speeds limited to 1 Gbit/s.

b. Upload speed is limited and not yet up to 10 Gbit/s.

ORDERING INFORMATION

EX10**Model**

EX10 = Ethernet testing capability
 Speedtest by Ookla over electrical/optical
 Ethernet (up to 10G) and Wi-Fi (up to 6E)
 Also includes PON ONT link validation^b
 No Smart-Loopback capabilities

EX10-7**Model**

EX10-7 = Ethernet testing capability
 Speedtest by Ookla over electrical/optical
 Ethernet (up to 10G) and Wi-Fi (up to 7)
 Also includes PON ONT link validation^b
 No Smart-Loopback capabilities

EX10-PRO^a**Model**

EX10-PRO = Ethernet testing capability
 Speedtest by Ookla over electrical/optical
 Ethernet (up to 10G) and Wi-Fi (up to 6E)
 Also includes PON ONT link validation^b
 Smart-Loopback capabilities
 (future: please contact your sales representative)

EX10-PRO-7^a**Model**

EX10-PRO-7 = Ethernet testing capability
 Speedtest by Ookla over electrical/optical
 Ethernet (up to 10G) and Wi-Fi (up to 7)
 Also includes PON ONT link validation^b
 Smart-Loopback capabilities
 (future: please contact your sales representative)

a. EX10-PRO and EX10-PRO-7 are needed for future Smart-Loopback capabilities.

b. Requires EXFO-managed SFP/SFP+ PON ONT transceiver.

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